

REPAIR FORM Tel: 0800 622 6138 / 01992 654 189

PLEASE PRINT OFF, FILL IN AND SEND WITH YOUR PHONE(S) TO:


Tonik UK Ltd (Repairs Dept), Wenta Business Centre, Innova Science Park, 1 Electric Ave, Enfield, EN3 7XU

YOUR DETAILS

Date: _____
 Name: _____
 Address: _____
 _____ Postcode: _____
 Daytime No: _____ Mobile No: _____
 Email: _____
 (please write clearly)

YOUR PHONES DETAILS *Please remember to remove your sim card and memory card before sending us the device*

Mobile Make: _____ Model No: _____
 IMEI Number: _____ Network: _____
(15 digit serial number under the battery on your phone or type in *#06# into your phone)

	Phones Pattern Password <small>(for testing after repair)</small>	Phones Numeric Password: _____ <small>(for testing after repair)</small>
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FAULT DESCRIPTION

QUOTATION

Was a Quote Given? YES / NO Price of Quotation: _____ + Return Postage (tick option below)

UK Courier £7.99 Insured up to £500 / tracked - signature reqd. (Delivery within 48hrs)
 International £12 Tracked / Insured for £300

Price given by?: Phone / Email Name of Person who gave the quote: _____

Please tick this box if you would like a quote to unlock your phone whilst it is in for repair.

How did you hear about us? (Please circle): Google Search / Magazine / Newspaper / Leaflet / Recommendation / Returning Customer

PLEASE READ & ONLY SEND PHONE IF YOU UNDERSTAND THE FOLLOWING:

- IF WE SUCCESSFULLY REPAIR YOUR PHONE & THE PHONE TURNS OUT TO BE BARRED THE QUOTED REPAIR PRICE WILL STILL STAND.
- PAYMENT MUST BE MADE WITHIN 30 DAYS.
- IF WE FLASH YOUR HANDSET, ANY DATA NOT STORED ON THE MEMORY WILL BE DELETED - PLEASE INDICATE IF DATA IS IMPORTANT & YOU WOULD LIKE US TO TRY OUR BEST TO SAVE IT ALTHOUGH NO PROMISES CAN BE MADE.
- WE ONLY REPAIR THE FAULT THAT YOUR PHONE CAME IN FOR, IF WE REPAIR THE PHONE & ON TESTING WE NOTICE IT HAS ADDITIONAL FAULTS, YOU WILL BE QUOTED SEPERATELY FOR THOSE FAULTS.
- ANY PHONES THAT HAVE NOT BEEN PAID FOR WITHIN 30 DAYS OF BEING REPAIRED OR CLASSED AS B.E.R (BEYOND ECONOMICAL REPAIR), WILL BE DISPOSED OF OR BROKEN DOWN FOR PARTS.

----- **OFFICE USE ONLY** -----

Battery
 Case / Pouch
 Sim Card
 Memory Card
 Back Cover
 Box
 Data Cable
 Charger

Engineers Initials: Quality Controllers Initials: Date:/...../..... Job Number:

Notes: