



MOBILE PHONE DOCTOR REPAIR FORM – Tel: 0800 622 6138

PLEASE PRINT OFF, FILL IN AND SEND WITH YOUR PHONE(S) TO:
Tonik UK Ltd (Repairs Dept), Business Innovation Centre, Innova Science Park, 1 Electric Ave, Enfield, EN3 7XU

Your details

Date:	
Name:	
Address:	
	Postcode:
Daytime no:	Mobile no:
Email address:	

Your phones details

Mobile make:	Model number:	Network:
IMEI number: (15 digit serial number under the battery on your phone or type in *#06# into your phone)		
Password:		

Fault description

Was a quote given: Yes / No	Price of quotation	+ £6 + VAT P&P
Price given by phone or email?		
Name of person who gave the quote:		

PLEASE READ & ONLY SEND PHONE IF YOU UNDERSTAND THE FOLLOWING:

1. IF WE SUCCESSFULLY REPAIR YOUR PHONE & THE PHONE TURNS OUT TO BE BARRED THE QUOTED REPAIR PRICE WILL STILL STAND.
2. PAYMENT MUST BE MADE WITHIN 30 DAYS.
3. IF WE FLASH YOUR HANDSET, ANY DATA NOT STORED ON THE MEMORY WILL BE DELETED - PLEASE INDICATE IF DATA IS IMPORTANT & YOU WOULD LIKE US TO TRY OUR BEST TO SAVE IT ALTHOUGH NO PROMISES CAN BE MADE.
4. WE ONLY REPAIR THE FAULT THAT YOUR PHONE CAME IN FOR, IF WE REPAIR THE PHONE & ON TESTING WE NOTICE IT HAS ADDITIONAL FAULTS, YOU WILL BE QUOTED SEPERATELY FOR THOSE FAULTS.
5. ANY PHONES THAT HAVE NOT BEEN PAID FOR WITHIN 30 DAYS OF BEING REPAIRED OR CLASSED AS B.E.R (BEYOND ECONOMICAL REPAIR), WILL BE DISPOSED OF OR BROKEN DOWN FOR PARTS.

----- **OFFICE USE ONLY** -----

Engineers initials: Quality Controllers initials: Date:...../...../..... Job number:

Notes:

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